

Managed Services for Global Enterprises

**YOUR TRUSTED GLOBAL PARTNER
FOR COMPLETE ENTERPRISE SUPPORT**

SuperSeva: About Us

VISION

To be the partner of choice for exemplary support services and solutions to progressive enterprises

MISSION

Striving for excellence in enterprise support services through AI and ML-driven process innovation on our technology platforms.

SERVICE QUALITY ASSURANCE

- ISO 9001:2015 certified
- WEConnect certified
- Enabled via state-of-the-art, comprehensive technology platform

- Established in 2000
- HQ-ed in Bangalore with offices in Mumbai, Delhi, Chennai, Hyderabad & Pune

TEAM

- Management: 12+
- Supervisory & Backend: 50+
- On-ground: 800+

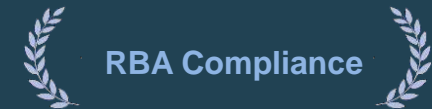
CLIENTS

75+ enterprises pan-India, across 10+ cities

OPERATIONAL PRESENCE

Bangalore, Mumbai, Delhi, Pune, Hyderabad, Chennai, Gurgaon, Noida, Kolkata, Ahmedabad, Chandigarh, Vizag, Jamshedpur

CERTIFICATION



Recognitions

JLL
Best Women Entrepreneur
Partner national award

CBRE INTERNATIONAL
Rise to challenge award

WECONNECT
Most Innovative
Company of the Year

IBM
Strategic Supplier

GE INDIA
ASP Supplier

Telangana
Quality Leadership Award

Universe Art
Samarpanam Award

Rotary Bangalore
Entrepreneurship Award

Women Economic
Forum Excellence Award

Delivering Delight as the Extended Managed Services Arm of Leading Enterprises



Sample Client Testimonials

"Thank you for the quality of services provided by SuperSeva. Sincerely appreciate your efficient and gracious customer services, accountability and the way you conduct business as a whole. Keep up the good work."



Ramana Reddy KV
Real Estate Strategy & Operations, IBM

"I would like to extend our gratitude and thanks for an amazing job done during the 'Kids Day at Workplace'. I can't even imagine what goes into planning of such an event, but I know one thing – your team made it look so easy. Attention to detail is what you specialize in and I don't think it goes unnoticed!"



Nagaraj Bairamadgi
HR Manager, Tangoe

"On behalf of the organizing committee, I would like to place on record our deep sense of appreciation to you for catering to all our requirements accurately and with good quality."



Nilanjon Gupta
Organizing Cmte., API Hackathon, Nokia

"Getting immediate respond on every point and every time. Very helpful and supportive organization."



Tejas B
Asst. Facilities Manager, JLL

"I have personally used the concierge service 2 times now for a pick and drop option and the experience has been very smooth and easy. Thank you for the great job you and the team have been doing."



Diya Nanda
Senior Director, Publicis Sapient

"Appreciate the way you were handling operational requirements and the way you handled the team provided by SuperSeva for the past 2 years. Would also like to mention that, you were always willing to help at any given time, may it be off-duty hours as well."



Jinesh R
Admin Manager, TEKsystems Global Services



Employee

Engagement Services

Employee Engagement

- A successful employee engagement strategy helps to create a community at the workplace
- When employees are effectively and positively engaged with their organization, they form an emotional connect with the company
- This affects their attitude towards both their colleagues and the company's clients and improves customer satisfaction and service levels.

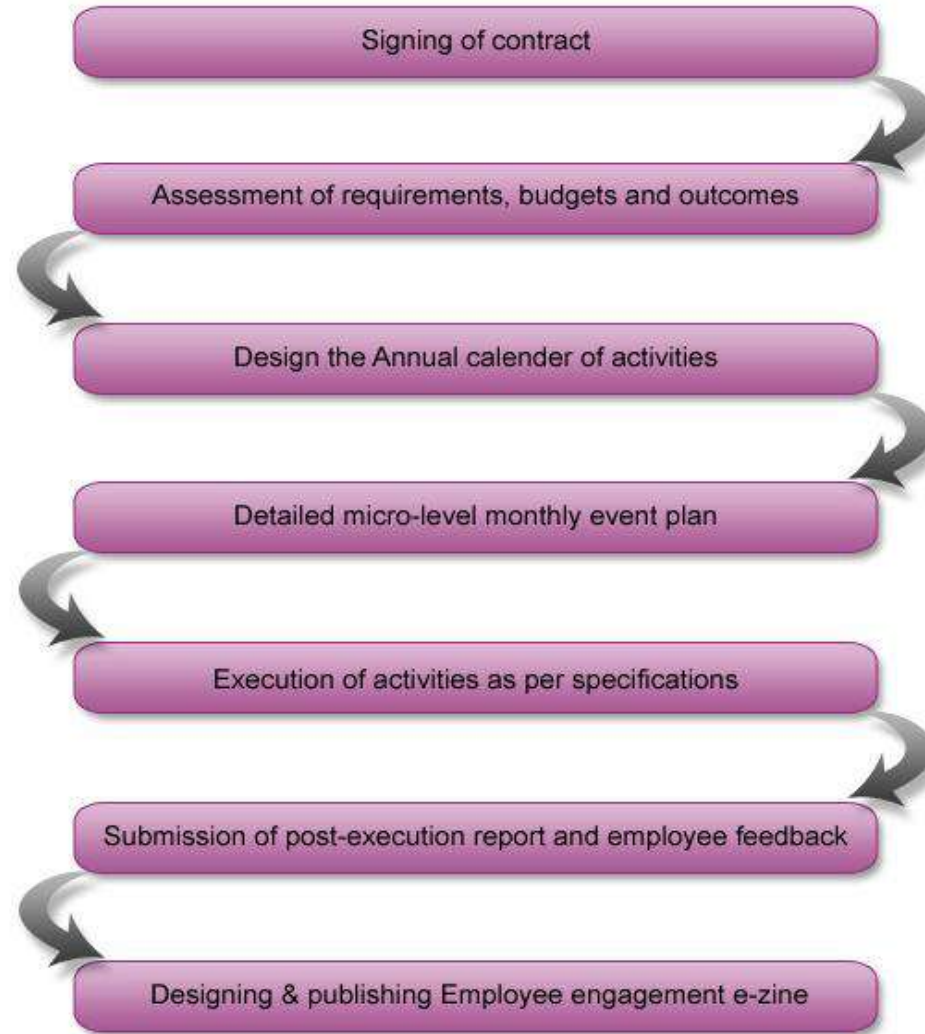
A Happy Employee is a Productive Employee



Benefits of Employee Engagement activities



Our deliverables as your Employee Engagement Partner



Employee Engagement Activities – Our Offering

- Health and Wellness
- Sports Events
- Cultural Activities
- Party Planning
- Food Festival
- CSR Activities
- Team building activities
- Team outing and group holidays
- Special Day Celebrations
- Rewards and Gifting
- Complementary Events (Sponsored events)
- Super Deals

Sample Activities Focused on Employees

Health and Wellness for healthier lifestyles

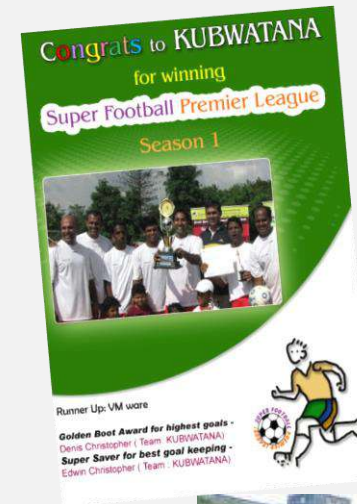
- News Letters on Health
- Executive Health Check Up
- Medical Room Management
- Awareness Talk on Health Topics
- Vaccination
- Theme based activities on Health Days



Sample Activities Focused on Employees

Sports Activities all indoor and outdoor games management

- Cricket Match and other Outdoor Games
- Indoor Games Competition



Sample Activities Focused on Employees

Cultural Activities great fun and diversity

- Talent Hunt
- Hobby Competitions



Sample Activities Focused on Employees

Party Planning great party ideas and planning tips

- Venue Selection
- Food and Beverages
- DJ and Music



Sample Activities Focused on Employees

Food Festival Just for a different taste

- Organic Food Festival
- Chat Stalls
- Festival Feast



CSR Activities For development of society and planet around us

- Visit to NGO
- Talk on Social Issues
- Fund Raising / Donation to NGO



Sample Activities Focused on Employees

Team Building Activities to create an effective, powerful team

- Trainings on Personality Development
- Weekly activities on the floor / cafeteria/ at common point.
- Fun Day at Work
 - Ex : Thank God Its Monday, Fundoo Friday etc



Team Outing apt destinations and customize the outing accordingly

Resorts, Exotic Locations, Lunch / Dinner Party , Event/ Movie Tickets, Travel Bookings, Special Concepts (Moon light cycling, Adventure Trips etc)



Sample Activities Focused on Employees

Special Day Celebration to make special occasions memorable

- Family Day
- Kids Carnival
- Women's Day



Rewards and Gifting innovative solutions

- Customized Merchandise
- Special Day Gifting (Diwali/ New Year)
- Gift Coupons
- Discount booklets
- Incentive Meeting and Parties



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Oil checkup, Coolant check up etc.
Assistance on value added accessories
Pre car evaluation

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20 % Off on regular beauty services
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FITNESS & DANCE

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BARISTA Buy 1 Get 1 beverage free

Rs.50 Off on bill of Rs.250 or more **kaatizone**

BLUE CABANA 20% Off on walk-in packages
Lifestyle Destination

10% Off on branded garments
5% Off on branded toys & accessories **BUNDLE of JOY**

LOVER AFFAIRS 10% Off on ala carte menu

15% Off on ala carte menu
Valid till 15th Sep. 2011 **COPPER CHIMNEY**



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Thank You!